

Supporting clients

As a client of Howden, you would be represented by a multiple award-winning, independent, employee-owned insurance broker, who combines deep sector expertise with the scale of a global group. We have one of the UK's most respected Professional Indemnity teams, with more than 130 insurance professionals placing over £135m premium a year, representing many of the UK's leading professional services firms. With expertise across a broad range of professional sectors, coupled with our 30 strong claims team, your business would be in very capable hands.

For our clients, we automatically provide you with a number of additional benefits and support services, should they be needed. Namely: -



Legal Advice Helpline

You can call our legal helpline and get immediate advice on all legal matters affecting your business 24 hours a day, 365 days a year.



Legal Services Website

Access to a wide range of online documents and guides to help your business with everything from debt recovery to partnership agreements. We provide our clients with a voucher code which enables them to register online, gaining access to a range of useful documents.



Counselling Assistance Helpline

Completely confidential counselling assistance you can call any time for support from a qualified counsellor (note: calls are not recorded). Whether your concerns relate to stress, anxiety, bereavement or other matters of concern, you can talk to a counsellor and they can guide you to explore coping mechanisms and ways to strengthen your resilience. They may also make you aware of other suitable agencies for further help.



HR and Health & Safety Advice

Support would be available weekdays (excluding bank holidays) between 09:00 and 17:00 through our partners, providing: -

- **Free** 30 minute consultation for advice on any HR matter from employment contracts to pensions & auto enrolment, or any Health & Safety matter from workplace assessments to training.
- **Free** HR health check - contract review (employment contract or employee handbook review).
- HR and H&S matters can be complex and fraught with risk to your business. If you require wider or ongoing support, you can agree the most suitable basis direct with our partner and on terms that suit your business.



Cost savings/Procurement Review

Free cost reduction consultation - an expert at our partners will help you identify possible ways of minimising costs within your business. They offer a flexible, tailored and hands-on approach, combined with highly experienced procurement professionals enabling procurement competency to be deployed into your business, representing a strong return on investment.

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130
Insurance
professionals

£135m
Premium

30
Strong
claims team

High Net Worth Broker of the Year Three years in succession



2016

Commercial Lines
Broker of the Year



2015

M&A Transaction
of the Year



Reactions
LONDON MARKET AWARDS

2015

Insurance Broker
of the Year

**Insurance
Times
Awards**

2016, 2015 & 2014

WINNER

Please call the Howden Professional Indemnity team

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// Part of the Hyperion Insurance Group

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